

Exclaimer Signature Manager 2.0 Upgrade Instructions



Exclaimer

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Functionality Change

Removal of web service

Version 2 of Signature Manager has the signature generation and deployment decoupled. Signature generation is done on save of the configuration at the console as opposed to on demand from the client's ExSync. The signature is then deployed via file read-write operation. Therefore the deployment process is much quicker compared to the web service in version 1. This provides for greater scalability and a greater number of simultaneous requests.

Further information regarding functionality changes and enhancements can be found in the release notes.

Licensing

Once you have upgraded to version 2 of Exclaimer Signature Manager, you will need to contact the sales department to upgrade your license. Please note there is no charge for the upgrade if you have a valid support contract, your license will be upgraded to version 2 free of charge. If you are unsupported, please contact the sales team. Contact details for the sales and other Exclaimer departments can be found in the other resources section of this document.

Upgrading

Upgrading can be achieved by uninstalling the current version and then installing the new version. Your configuration and settings will be retained when you uninstall and will be upgraded during the installation of version 2. Please refer to the uninstall and install instructions below.

Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Signature Manager 2.0' or via 'Add/Remove Programs' in Windows 2003 and Windows XP or 'Programs and Features' in Windows 2008, Windows Vista and Windows 7.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

Operating System	Location
Windows Server 2003 x86 and x64 Windows Server 2003 R2 x86 and x64 Windows XP x86 and x64	\Documents and Settings\All Users\Application Data\Exclaimer Ltd\Signature Manager
Windows Server 2008 x86 and x64 Windows Server 2008 R2 Windows Vista x86 and x64 Windows 7 x86 and x64	\ProgramData\Exclaimer Ltd\Signature Manager

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

Export Steps

1. Open the Exclaimer Console
2. Select the 'Exclaimer' node
3. Open the 'Action' menu

4. Select 'Export Configuration...'
5. Select a location and filename for the export
6. Press Save

This will export all your settings including all your templates and licensing data.

Installing

Download the 'Signature Manager 2.0' installation file 'setup.exe' and run. An MSI is available from support by contacting support@exclaimer.com.

Other Resources

Exclaimer Support

World Wide Email Support: support@exclaimer.com

Exclaimer Knowledge Base: <http://www.exclaimer.com/cs/forums/21.aspx>

Exclaimer Forums: <http://www.exclaimer.com/cs/forums/default.aspx>

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